

NORA HAGER, M.A., CCLS

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Education and Certification:

M.A. – Human Development & Family Studies
University of Missouri – Columbia 1994
Emphasis: Human Services Administration

B.S. – Human Development & Family Studies
University of Missouri, Columbia - 1992
Emphasis: Child Life Specialist

CCLS - Certified Child Life Specialist (current through 2020)
Original Certification Earned - 1994

Honors, Awards, and Recognitions:

MU Advising Shout Out Award nominee – January 2017
MU Advising Shout Out Award nominee – February 2016
MU Campus-Wide Excellence in Advising Award nominee - 2015
HES Distinguished Teacher Award, April - 2010
Chancellor's Excellence Award Nominee, Student Organization Advising, April - 2009
Undergraduate Commencement Honorary Student Mentor - 2006, 2008, 2010
University Hospital and Clinics Monthly Achievement Award, October - 1996

Professional Experience:

Child Life Graduate Academic Advisor, Department of Human Development and Family Science,
University of Missouri (January 2018—Present)

Director of Undergraduate Studies, Department of Human Development and Family Science
(2014 - Present)

Child Life Program Coordinator, Instructor, and Academic Advisor, Department of Human
Development and Family Science, University of Missouri (January 2005—Present)

Adjunct Instructor, University of Missouri – Columbia
Co-Instructor HDFS 4400/7400 – Children in Healthcare Settings, 8/04-12/04
Instructor HDFS 4130/7130 – Child Life Practicum, 1/03-5/03, 8/02-12/02

Clinical Child Life Specialist, MU Children's Hospital, Columbia, MO 1993-2001

Project Coordinator – Child Care Training Grant, Human Environmental Sciences HDFS Extension, Columbia, MO, 3/1995 – 9/1995

Teacher's Aide, Small World Child Development Center, Columbia, MO 6/1992-5/1993

Child Life Intern, St. Louis Children's Hospital, St. Louis, MO 1/1992—5/1992

Substitute Teacher, Blue Door Child Development Laboratory, University of Missouri - Columbia, 9/1991—12/1991

College Teaching Experience - Courses Taught at the University of Missouri:

January 2005-present

HDFS 3800: Children's Play

HDFS 4085: Problems in HDFS-Child Life Volunteer Experience

HDFS 4100/7100: Children in the Healthcare Setting

HDFS 4110/7110: Child Life Theory and Practice

HDFS 4130/7130: Child Life Practicum

HDFS 4400/7400: Childhood Death and Bereavement

HDFS 4993: Internship in HDFS—Child Life Clinical Internship

HDFS 8972: Graduate Internship in HDFS-Child Life Clinical Internship

Graduate Teaching Assistant, Department of Human Development and Family Studies

University of Missouri

September 1992-December 1993

HDFS 160-Early and Middle Childhood

Dr. Jean Ispa, Instructor

Graduate Teaching Assistant, Department of Human Development and Family Studies

University of Missouri

September 1993-December 1993

HDFS 150—Principles of Human Development

Dr. Jeffrey Arnett, Instructor

Presentations:

Hager, N. (October, 2014). "*Child Life: Play with a Purpose*". Guest lecture presented in HLTH SCI 1000—Introduction to the Health Professions. University of Missouri, Columbia, MO

Hager, N. (February, 2007). "*Ripples in the Water: Families Coping with the Death of a Child*". Guest lecture presented in HDFS 4610-Stress in Families. University of Missouri, Columbia, MO.

Hager, N. (September, 2006). "*Child Life: Play with a Purpose*". Guest lecture presented in GEN HES 1100—Introduction to Human Environmental Sciences. University of Missouri, Columbia, MO

Hager, N. (8/1996, 1/1997, 8/1997, 1/1998, 1/1999, 3/1999)

"*N 172 Clinical Nursing Student Orientation to Child Life*". University of Missouri, Columbia, MO

Hager, N. (April, 1997).

"Communicating with the Hospitalized Adolescent". University Hospital and Clinics 4th Annual Expanding Horizons Spring Workshop. Columbia, MO

Hager, N. & Vallar, E. (April, 1997). University of Missouri Pediatric Outreach Education: *"Working with the Hospitalized Child"*. Bothwell Regional Health Center, Sedalia, MO.

Hager, N. (July, 1995). University of Missouri Pediatric Outreach Education: *"Developmentally Appropriate Approaches to Working with Children"*. Pershing Memorial Hospital, Brookfield, MO.

Hager, N. & Lehman, M. (April, 1995). University of Missouri Pediatric Outreach Education: *"Children's Responses to Hospitalization"*. Kirksville Osteopathic Medical Center, Kirksville, MO.

Hager, N. (April, 1995). *"Careers in Healthcare: Child Life Specialist"*. Hickman High School Career Fair. Columbia, MO.

Professional Development Activities - Participation in Conferences, Workshops, and Trainings:

Carson, T., Rev., Weir, K., & Warner-Colaner, C., Dr. (11/2 and 11/9/2017). *Helping little ones with big feelings: Engaging and supporting children's emotions with the Emotional Freedom Technique*. Lecture. Columbia, MO

Heather Servaty-Seib (11/20/2016). *Understanding the Grief of College Students*. Lecture. University of Missouri, Columbia, MO.

Dr. Stephanie Shonekan, Dr. Kristin Kopp, and Dr. Amalia Dache-Gerbino, James Larsen, Youngjin Kang and Dr. Tashel Bordere, Moderator. (8/17/2016). *Setting the Stage for Diversity and Inclusive in Teaching – Diversity Panel*, University of Missouri,

Association of Child Life Professionals Academic Preparation Summit, Detroit, MI August 2016

Child Life Council (CLC) 34rd Annual Conference on Professional Issues, Orlando, FL May, 2016

Lecture Light Shine: High Wattage (and Low-Stress) Ideas to Engage Any Student! – Cengage Learning Teaching Webinar. Presenter: Bridgett McGowen-Hawkins, Senior Digital Educator, Cengage Learning, and Certified Advanced Facilitator, University of Phoenix 4/28/2016

Security Awareness Online Training, University of Missouri, July 2015

Child Life Council (CLC) 33rd Annual Conference on Professional Issues, Cincinnati, OH May, 2015

5 Keys to Promoting Diverse Students' Sense of Belonging in College—Webinar Participant, Presenter: Dr. Terrel Strayhorn, Ohio State University, 3/31/2015

Child Life Council (CLC) 32nd Annual Conference on Professional Issues, New Orleans, LA May, 2014

Understanding Student Support and Referral: Using the MU At-Risk Committee and Other Ways to

Support Students – University of Missouri - *presented by Mizzou Cares/Suicide Prevention Task Force*
4/24/2014

Career Advising - Advancing Conversations Section I, University of Missouri, Columbia December
2013

Mental Health First Aid Training (8-hour course), University of Missouri - Columbia, MO July 29th,
2013

Child Life Council (CLC) 31st Annual Conference on Professional Issues, Denver, CO May, 2013

Intrusive Academic Advising Webinar, University of Missouri, Columbia MO, May 11, 2013

17th Annual Midwest Child Life Conference, Columbia, MO (11/3-4/2012)

Child Life Council (CLC) 30th Annual Conference on Professional Issues, Washington, D.C. May,
2012

University of Missouri Celebration of Teaching Workshop, Columbia, MO (5/15-16/2012)

Teaching Creativity in the Higher Education Classroom presented by Sir Ken Robinson, Columbia,
MO (5/15/2012)

"Made for Mobile Learning" Seminar, Columbia, MO (1/20/2012)

MU Suicide Prevention Week Professionals Breakfast: *"Spotting and Helping Students in Distress"*
presented by Dr. David Wallace and Dr. Jenny Lybeck-Brown from the MU Counseling Center
(11/10/11)

Child Life Council (CLC) 29th Annual Conference on Professional Issues, Chicago, IL May, 2011
16th Annual Midwest Child Life Networking Conference, Kansas City, MO (November 6 & 7, 2010)

Canadian Association of Paediatric Health Centres Webinar: *"Kids Get Chronic Pain Too:
Assessment and Management of Paediatric Chronic Pain"* (9/21/2010)

Hospice Foundation of America Webinar: *"Grieving Children and Adolescents: The Role of Internet
Support"* (6/15/2010)

Child Life Council Webinar: *"Therapeutic Play: Core Competency for Child Life Practice"* (2/24/2010)

Hospice Foundation of America Webinar: *"Bereavement Camps for Kids: Benefits and
Challenges"* (2/1/2010)

MU Student Success Center/CAFNR Seminar: *"Generation Me"* presented by Dr. Jean Twenge
(1/4/2010)

"Understanding Autism in Young Children" Online Training Module from the Thompson Center for
Neurodevelopmental Disorders and Autism, University of Missouri, Columbia, MO (December,
2009)

Fifteenth Annual Midwest Child Life Conference, Comer Children's Hospital, Chicago, IL (2009)

Child Life Council Twenty-Seventh Annual Meeting on Professional Issues, Boston, MA (2009)

Hospice Foundation of America Webinar: *"Supporting People with Intellectual Disabilities through Illness, Grief and Loss"* (September 15, 2009)

Hospice Foundation of America Teleconference: *"Diversity and End-of-Life Care"* (April 29, 2009)

Fourteenth Annual Midwest Child Life Conference, St. Louis Children's Hospital, St. Louis, MO (2008)

Hospice Foundation of America Teleconference: *"Living with Grief: Children and Adolescents"* (2008)

Thirteenth Annual Midwest Child Life Conference, Riley Hospital for Children at Methodist Hospital, Indianapolis, IN (2007)

Twelfth Annual Midwest Child Life Conference, University of Nebraska Medical Center, Omaha, NE (2006)

Eleventh Annual Midwest Child Life Conference, Advocate Hope Children's Hospital, Oak Lawn, IL (2005)

Child Life Council Twenty-Third Annual Meeting on Professional Issues, Nashville, TN (2005)

Columbia Fire Department's Child Passenger Safety Training, Columbia, MO (1999)

Child Life Council Sixteenth Annual Meeting on Professional Issues, Kansas City, MO (1998)

Third Annual Midwest Child Life Networking Conference, Mayo Eugenio Litta Children's Hospital, Rochester, MN (1997)

Second Annual Midwest Child Life Networking Conference, Blank Children's Hospital, Des Moines, IA (1996)

Child Life Council Fourteenth Annual Meeting on Professional Issues, Albuquerque, NM (1996)

"The Grieving Child: What to do When Death Enters the Life of a Child" - Carondelet Management Institute Conference, Columbia, MO (April, 1996)

St. Louis Children's Hospital Nursing Education and Research Conference: *"I Want to Grow Up! ... What It's Like to be a Child with Cancer"*. (1995)

Third Annual Florida Association of Child Life Professionals Conference, St. Petersburg, FL (1995)

Hospice Foundation of America's Second Annual Teleconference: *"Living with Grief: Children Mourning, Mourning Children"* (1995)

Child Life Council Eleventh Annual Meeting on Professional Issues, Chicago, IL (1993)

Showcasing Child Health in Missouri, Columbia, MO (1993)

Publications:

Hager, Nora L. (2011). Education of Child Life Providers in Child Health. In M. Craft-Rosenberg & S. R. Pehler, (Eds.), *Encyclopedia of Family Health* (pp. 361-366). Thousand Oaks, CA: Sage.

Media Interviews:

Ruess, B. (2017, March 13). Specialists support young patients in a hospital setting Columbia. Retrieved from: <http://www.columbiatribune.com/60025461-f925-583f-9cc3-c2dbd7358da6.html>

Professional Affiliations:

Association of Child Life Professionals (Formerly Child Life Council)

Midwest Child Life Group

Service:

Association of Child Life Professionals Graduate Program Accreditation Task Force Member (June 2014-current)

Association of Child Life Professionals Academic Preparation Summit Planning Committee (June-August 2016)

Child Life Council Education and Training Committee Co-Chair (June 2012– June 2014)

17th Annual Midwest Child Life Conference Planning Committee, Member (November, 2011-December, 2012)

Child Life Council Education and Training Committee Member (June 2010– 2012)

Columbia Soccer Club Academy Girls Team Manager (September 2010—present)

Student Organization Advisor: Child Life Student Association, University of Missouri (2009 – present)

Academic Work Group Contributor, Wheelock College Child Life Academic Summit, Wheelock College, Boston, MA (2009)

Networking Roundtable Facilitator—Internships, Child Life Council Twenty-Seventh Annual Meeting on Professional Issues, Boston, MA (2009)

Networking Roundtable Facilitator—Child Life Educators, Fourteenth Annual Midwest Child Life Conference, St. Louis Children’s Hospital, St. Louis, MO (2008)

Option Care Cystic Fibrosis Camp Counselor, Rocky Mount, MO (1996)